



# ADD A Field Service Tool That Drives Efficiency

**Pegasus® makes it easy for professional service and HVAC organizations to expand, run more efficiently and maximize profits. Your customers and customer service representatives alike enjoy an effortless process, as service calls recorded in ADD Energy E3® flow immediately to the Pegasus dispatch module. From there, the dispatcher manages the technicians via wireless mobile tablets. The technicians record their work at the customer site, can optionally share an on-screen estimate and invoice with the customer, and can even capture a signature. All this information can be sent back to the main office for automated billing, or a customer can be invoiced right on-site.**



**ADD**  
**SYSTEMS**  
ADVANCED DIGITAL DATA™

To ADD more to your business,  
contact us at 800.922.0972 or  
email us at [sales@addsys.com](mailto:sales@addsys.com)  
[www.addsys.com](http://www.addsys.com)



## REAL-TIME CONNECTIVITY

Wireless connectivity provides your dispatchers, customer service representatives and customers with real-time visibility of the work order status. Has the technician arrived? What work was performed? What was the bill, if any? All this and much more is available in real time.

## BETTER DISPATCH CAPABILITY

A single dispatcher can comfortably dispatch 35+ technicians. The need for the dispatcher to verbally communicate with the technicians is all but eliminated.

## IMPROVE TIME MANAGEMENT

Reduce overtime and improve customer satisfaction via dispatcher alerts that warn of potential overtime or conflicts with customer time-window commitments. Plus, increase your tech's daily billable dollars by tracking every tech minute, every day.

## COLLECT IMPORTANT DATA

Technicians can capture marketing data, such as whether the customer is at risk. This data is then sent back wirelessly to dispatch or sales.

## REDUCE LIABILITY

Document propane leak and pressure tests, and protect yourself against costly lawsuits. Perhaps even lower your insurance rates.

## IMPRESS CUSTOMERS

Create, print or email the customer a quote and/or invoice, and capture signatures at the service site. Deliver your marketing message directly to the customer.

## ON-SITE PAYMENT

Improve cash flow and reduce daily sales outstanding with on-site payment processing.

## COVER EVERY ANGLE

Pegasus Media capture allows the technician to capture photographs or video so you can send them back wirelessly and store them in the ADD Energy E3 enterprise system.

## EASIER AUTOMATION

Automate the labor-intensive process of service billing and creation of history records.

## AN ADD ENERGY E3 COMPONENT

Pegasus links back to the larger ADD Energy E3® platform. All service information originates through the ADD Energy E3 System for easier customer billing and updating of inventory.

**ADD** ▶ More to  
E3 with  
Pegasus



Seamless management of accounts receivable, credit, delivery, service, inventory and more.



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