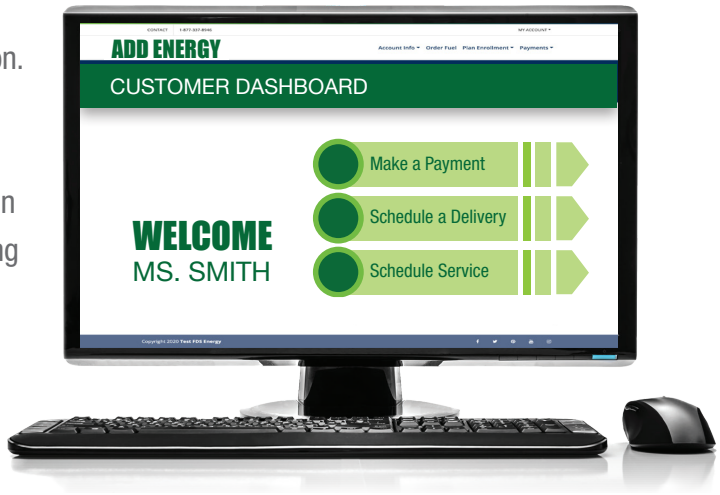
SmartConnect®

A POWERFUL TOOL FOR SEAMLESS INTEGRATION

The SmartConnect® portfolio of web services empowers you and your web developer to safely gain access to all your customer information for both real-time data retrieval and editing. Implement efficiency-increasing items like a new client web portal, tank monitoring, mobile apps and more.

Create a customer web portal that offers personalized, self-service information at their convenience. Allow them to order deliveries and services and even pay their bills online, anytime, anywhere, freeing up your customer support to focus more on sales and new acquisitions. Enhance your marketing presence and customize online experiences by presenting relevant offers and promotions.

Gain tangible delivery efficiencies through tank monitor integration. Pull current readings into ADD Energy E3® for complete integration with delivery scheduling and routing.



ADD SYSTEMS

SmartConnect®

SELF-SERVICE CUSTOMER PORTAL

- Show general account information
- See account balance and payment history
- Check budget program status
- View delivery locations and history
- View service locations and history
- Check service plan status

GROW YOUR BUSINESS

- Share your data with third party sales and marketing systems
- Provide a real-time connection for 3rd party printed invoices and statements, storing the finished document image on the account for easy access
- Contact customers and prospects with targeted marketing messages to drive new sales

MOBILE APP

- Schedule a delivery or service call or pay a bill through your own app

TANK MONITOR INTEGRATION

- True integration with delivery scheduling

WITH SMARTCONNECT MODULES, YOU DECIDE WHAT TO MAKE AVAILABLE

- Customer lookup
- Delivery ticket creation
- Service order creation
- Unique and special pricing plans
- Payment and credit card entry
- Customer account add and modify
- Customer website activity log
- Tank monitoring
- Wholesale order creation
- EFT payment and entry
- Phone system integration - screen pops

WORKS WITH THESE ADD PRODUCTS
(available separately)

ADD Energy E3® & ADD Energy E360™

Seamless management of accounts receivable, credit, delivery, service, inventory and more with a customizable, browser-based user interface, offering access from any device.

> "We're able to integrate the tank monitor data and get real-time updates of tank levels...it's a valuable function."
>
> **Eric Bunts**
> **SVP Administration / Chief Information Officer, Mirabito Holdings, Inc.**

> "With SmartConnect we let customers serve themselves...it's like having their own 24-hour customer support when they need help."
>
> **Margarita Barbour**
> **IT Director, BantamWesson**

To add more to your business, contact us at 800.922.0972 or email us at sales@addsys.com

ADD SYSTEMS